



**PANOLOCK+**  
MULTI-POINT LOCK



## FAQ Internal use only

### PanoLock+ Multi-point Lock

Frequently asked questions.

**Will this work in both book edge and bull nose panels?**

Yes. However, we do not recommend use with steel wood edge door panels.

**What colors are available?**

Bronze and Silver

**Does routing the door and jamb to install this lock and its strikes weaken the door system?**

No. In fact, after the lock and strikes are installed the unit is strengthened due to the multiple points of contact with between the door panel and the jamb.

**Is this lock compatible with electronic deadbolts?**

Yes. Please refer to our compatibility charts on the website for specific models.

[Schlage PanoLock+ Compatibility List](#)

[Kwikset PanoLock+ Compatibility List](#)

[Defiant PanoLock+ Compatibility List](#)

[Reliablilt PanoLock+ Compatibility List](#)

**Where can I buy this lock?**

Please refer to your local millwork shop, distributor, or dealer that carries Endura Products. If they do not have it in stock, ask for PanoLock by name.

**What trim sets can I use with this lock?**

Lever, Knob, and Thumb press options are available from various large trim set manufacturers. See our website for more specific compatibility info.

**Which handset styles/types/brands do NOT work with PanoLock+:**

PanoLock+ has known incompatibilities with Brinks' Push Pull Rotate, Baldwin and Kwikset Low Profile, Schlage Custom, and Gatehouse thumpress. In addition, PanoLock+ is not compatible with thumbpress hardware that features a locking/keyed handle/latch in addition to the deadbolt. For ongoing compatibility updates, please visit our website.

**Are the strike plates available in various finishes to match the trim set and hinges?**

Yes, Strike plates are available in: Victorian Bronze, Black, Brass, Stainless Steel and Satin Nickel.

**Will this lock improve gasket sealing even in out of plumb doors?**

Yes, the top and bottom bolts are tapered to pull the door into the weatherstrip even in not so perfect installs.

**What purpose does the adjustment screw on the faceplate serve?**

Turning this adjuster counter clockwise increases forces inside the lock and allows the lock to be compatible with certain thumb press trim sets. It can also alleviate certain issues pertaining to underpowered trim set springs.

**Is PanoLock+ suitable for coastal application?**

Yes. This lock was designed with materials suitable for corrosive environments.

**Is PanoLock permanently handed?**

PanoLock is ordered for a specific door handing. However, it can be switched to the desired handing at any time with one 9/64" Allen wrench. See our website for more in-depth handing instructions.

**Is PanoLock suitable for inswing and outswing use?**

Yes

**What size doors will PanoLock work with?**

Standard 1-3/4" panels. It will also work with 2-1/4" panels but the panel will require CNC routing.

**What backset is required?**

2-3/8".

**How can I determine if my trim set is compatible?**

See our website for compatibility information on trim sets.

**Does PanoLock work in French and Patio door units?**

Yes, For French applications an Endura PanoLock compatible astragal should be used. Patio application would require our PanoLock strike routing to the mullion.

**What door heights is PanoLock compatible with?**

PanoLock is compatible with a range of panel heights from 76" to 96" tall. Note: Ensure handle height is within acceptable range.

**What handle height is PanoLock+ compatible with?**

PanoLock is compatible with handle heights ranging from 33" to 38 1/2" inches. (Measured from the bottom of the panel up.)

**Can I use this lock on panels that already have handle and deadbolt prep?**

Yes, Prep should be 2-3/8" backset and 5-1/2" center to center on bores. (Note other criteria on panel apply to compatibility. Height, Thickness, Etc.)

**Does PanoLock work with Rose and Escutcheon trim sets?**

Yes, See our website for more in depth compatibility info.

**I currently have a PanoLock in my home and I want to change the trim set. What should I do?**

Visit Betterdoor.com and purchase a PanoLock adapter pack. Ensure your new trim is on our compatibility list and you should be good to go.

**How do I know if I have a PanoLock or a PanoLock Plus?**

The logo on the faceplate will indicate which lock you have installed.

**Can I retrofit this into an existing door unit?**

Not at this time – unless the door was already routed for PanoLock.

**Can I retrofit an PanoLock+ into a door that currently uses PanoLock?**

Yes. Endura Products offers two options for this situation:

1. You can ship the lock BACK to Endura Products at your cost and we will charge \$15 to rework the mortise box components. Shipping will be charged to you upon return.
2. You can order a replacement mortise box from Endura Products for \$20, and follow our simple instructions for mortise box replacement.

**Does PanoLock require any routine maintenance?**

No

**What tools are required to install PanoLock?**

The Lock requires a #2 Philips screwdriver to install. You will also need the required tools to install your specific trim set.

**How do I know which adapter to use with my trimset?**

See our website for more in depth compatibility info including which adapters work best with which brands of locks and handsets



**Don't see the information you need?**

Call (800) 334-2006 and we'll be glad to help.

**INNOVATION POWERED BY ENDURA.**

Endura is built on innovation and a commitment to performance. Our products are problem solvers, born directly from insight we've learned from our customers about real-world challenges. We're always pushing ourselves to face an ever-present challenge: How can we make your door system work better?

Innovation protected under patents and patents pending in U.S. and Canada. See [www.endurapatents.com](http://www.endurapatents.com).

Form # PanoLock Plus Release Effective 2\_7\_23 © Endura Products



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